

Supported Hardware and Minimum Requirements

Teachscope Instruction applications enable data entry using a digital device not currently connected to the Internet. *Mobile DCT* is a version that enables data entry using a PDA or smartphone with WiFi or cellular Internet connectivity. Once these devices connect to the Internet, data entered will upload to the Teachscope Web-based Data Collection Tool (DCT) and will be available for running reports and data analysis.

Teachscope Instruction applications and *Mobile DCT* are typically used in the Teachscope Classroom Walkthrough process.

iPhone and iPod touch (*iPad support available in August 2010, release date to be announced*)

- iPhone 3x software installed (iPod touch users with older versions of the software may need to pay for a software upgrade)
- Able to connect to the Internet via WiFi or via a cellular signal
- *Teachscope Instruction* | *Mobile* application downloaded free from Apple's App Store

Netbooks, Laptops, and All Personal Computers

- Able to run Adobe AIR (<http://www.adobe.com/products/air/systemreqs/>)
- Able to connect to the Internet for initial installation and subsequent uploads
- *Teachscope Instruction* | *Desktop* application downloaded from <http://download.teachscope.com>

Palm Operating System

- Palm TX (subject to availability); Palm Smartphones (Treo, Centro)
- Able to run J9 Java (a free download for Palm devices; some Smartphones may come with a built-in version of Java)
- Able to connect to the Internet (via WiFi or cellular signal) for initial installation and subsequent uploads
- Wireless or cellular networks must be configured to allow unlimited upload/download of software to/from <http://www.teachscope.com>

BlackBerry Device

- BlackBerry 7000 series or later
- Able to connect to the Internet via a cellular signal
- Network must be configured to allow unlimited upload/download of software to/from <http://www.teachscope.com>
- *NOTE: BlackBerry devices with touch screens may not be compatible with Teachscope's Mobile DCT*

Windows Mobile Operating System

- Windows Mobile-based smartphones
- Able to connect to the Internet (via WiFi or cellular signal) for initial installation and subsequent uploads
- Wireless or cellular networks must be configured to allow unlimited upload/download of software to/from <http://www.teachscope.com>

For technical support: 1-888-479-7600 (8am–9pm EST M–F) or <http://www.teachscope.com/support>

Wireless Networks

Requirements *for the school or district wireless network with which device will interface*

- Networks need to permit unrestricted http access to **.teachscape.com by the supported wireless devices (**prefix in teachscape.com URL may vary)
- Administrator password may be required for software installation

Workarounds *in cases where a wireless network is not available*

When Internet connectivity is not available for a handheld device, users of *Mobile DCT* can:

- Enter data directly into his/her district's "program site" at <http://www.teachscape.com> from a desktop or laptop computer or Tablet PC.
- Work with your IT staff to create a wireless access point.
 - Using an existing wired Internet connection, a router can be used to create an access point in an office or teacher workroom.
- Queue data for upload until users have access to wireless signal at another location.
 - When a user enters data into *Mobile DCT* it is not automatically uploaded but queued for upload. Users may elect to upload entries when at a location where there is an open wireless network.

Workstation Minimum Requirements

The following are the minimum requirements for the workstation or digital device you use to analyze and report on your data in Teachscape's online Data Collection Tool (DCT). (www.teachscape.com)

Computer Operating Systems

- For PC, Windows 2000 (or later)
- For Apple Macintosh, OS 10.3 (or later)
- For Windows Mobile devices, Microsoft ActiveSync (required for installing Java)

Browsers

- For PC users, Microsoft Internet Explorer 7.0 or Firefox 2.0 (or later)
- For Apple Mac OS X users, Safari 3 or Firefox 2.0 (or later)

Required Browser Plug-ins

- QuickTime 7.5 (or later)
- Adobe Reader 7 (or later)
- Adobe Flash Player 10 (or later)

Browser Settings

- Popup windows must be allowed for Teachscape domains (www.teachscape.com and all subdomains)
- Cookies must be allowed for Teachscape domains
- Contact your IT support with any questions/assistance in enabling popup windows or cookies

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